

PASSENGERS WITH SPECIAL NEEDS/REQUIREMENTS

You must report to us at the time of reservation any disability requiring special attention while on tour or on a cruise. We will make reasonable attempts to accommodate the special needs of disabled travellers, but we are not responsible in the event we are unable to do so; nor are we responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. We cannot provide individual assistance to a holiday participant for walking, dining, getting on and off motor coaches, cruise ships and other vehicles, or other personal needs. A qualified and physically able companion must accompany travellers who need such assistance and must assume full responsibility for their well-being. For full details, please see the Terms & Conditions in your brochure or on our website.

Please complete all relevant fields below:

BOOKING NUMBER: _____

PASSENGER DETAILS:

| | |
|-------------------|------------------------|
| First Name: _____ | Last Name: _____ |
| Gender: _____ | Date of Birth: _____ |
| Email: _____ | JourneysClub No: _____ |
| Tour Code: _____ | Tour Start Date: _____ |
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| Tour Code: _____ | Tour Start Date: _____ |

QUESTIONS: *Please circle the appropriate answer.*

- 1 Do you have any disabilities? YES NO
If 'YES', specify: _____
- 2 Do you have any conditions, illness or physical challenges? YES NO
If 'YES', specify: _____
- 3 Describe any equipment used: _____
- 4 Describe any facilities that require special assistance due to mobility: _____

- 5 Do you require an aid of any description? YES NO
If 'YES', specify: _____

6 Will you be travelling with a qualified and physically able person to provide the assistance you require? YES NO

If 'YES', what is their relationship to you?

7 Are you travelling with your doctor's permission? YES NO

8 Do you require disabled facility rooms?ⁱ YES NO

9 Will you bring a wheelchair on your holiday?ⁱⁱ YES NO

If 'YES', what type is it? Fold-up Electric Scooter

Provide dimensions: Weight: _____ kg Width: _____ cm Height: _____ cm

What is wheelchair used for? Assistance Only Daily Use

Are you wheelchair-bound? YES NO

10 Will you bring a walking frame on your holiday? YES NO

If 'YES', provide dimensions: Weight: _____ kg Width: _____ cm Height: _____ cm

11 Will you bring a Continuous Positive Air Pressure (CPAP) machine on your holiday? YES NO

If 'YES', provide dimensions: Weight: _____ kg Width: _____ cm Height: _____ cm

12 Is your vision impaired? YES NO

If you are travelling alone, are you able to look after yourself in every respect? YES NO

Will you be able to follow the Tour Director's directions? YES NO

Will you be able to find your own way? YES NO

How will you be able to contact the Tour Director?

13 Do you need assistance to negotiate stairs e.g. coach or hotel stairs? YES NO
If 'YES', specify exactly what assistance would be required

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14 Will you be taking any medication while on tour which will require a fridge in the room? YES NO

15 Do you have a medical condition requiring an emergency washroom on board the coach? YES NO

If 'YES', specify:

16 How would you react in an emergency situation, such as a fire alarm in a hotel?
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17 Have you travelled on an escorted coach tour since you've had this type of disability? YES NO

If 'YES', provide details of tours taken and include dates wherever possible:

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18 Do you have any allergies?ⁱⁱⁱ YES NO
If 'YES', specify:

19 Do you have a life threatening food allergy? YES NO
If 'YES', specify:

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ⁱ Please be advised that single guests will not be able to take advantage of 'guaranteed share' basis of the same gender accommodation offered on most Cosmos tours if disable facility rooms are required.

ⁱⁱ Where appropriate, wheelchairs will be kept in the luggage compartment of the coach whilst on tour. Some locations and sightseeing activities may not accommodate wheelchairs and may require extensive standing, sitting or walking. Most transportation services, including touring motor coaches and cruise ships, are not equipped with wheelchair ramps. Some river cruise vessels do not have elevators. Travellers requiring ship elevators should inquire before making reservations. Most doors to cabins, staterooms and restrooms are not wide enough to allow access by standard wheelchairs, and bathrooms and other doorways may be fitted with coamings. For safety reasons, travellers in wheelchairs cannot be carried on ramps in ports where the ship is at anchor. Motorised scooters are not typically suitable on international tours or cruises. Any wheelchairs brought on tour must be fully collapsible.

ⁱⁱⁱ Although all effort will be made to arrange meals requested with our Third Party Suppliers, all such meals will be on a request basis only and cannot be guaranteed. If special dietary requests for religious or medical meals are required, please call us.